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Food Manufacturing

Capwell Industries improved its productivity by 95% through the automation of B1P&D and gained customizations with B1UP

Company:	**Capwell Industries Limited**
Website:	**www.capwell.co.ke**
Industry:	**Food Manufacturing**
Employees:	**700**
Partner:	**SEIDOR Kenya**
Solutions:	**B1 Usability Package, B1 Print & Delivery**

Capwell Industries Ltd is one of the most diversified food processing enterprises in Kenya. The company manufactures high-quality flour, rice, pulses, porridges, and beverages using the best processes and technologies available. They have continuously set trends in the Kenyan market by pioneering new products and challenging the standards to increase the quality of products.

" There was a 95% improvement in productivity through the automation of Print & Delivery as well as the customizations around the quality module using B1UP. B1UP also assisted us in setting up validations in key processes. "

Kenneth Murithi, IT Manager

Challenges

- During the dispatch process, deliveries were being emailed to the customer manually which caused a delay and decreased their customer satisfaction.

- The Sales Department was most affected as they had to spend time exporting delivery notes from the ERP system.

- Time consuming and manual processes trying to track quality outside of SAP Business One.

Solution

- B1UP has enabled them to implement a Quality assurance modules that are not SAP Business One standard.

- B1UP has enhanced the page navigation where they created additional buttons to ease navigation from one form to another.

- B1 Print & Delivery has enabled them to share marketing layouts with their external stakeholders.

Results

- Better visibility for their external stakeholders.

- The company gained efficiency, better customer experience and real-time visibility.

CAPWELL INDUSTRIES · MARK OF QUALITY

SEIDOR

SAP Business One®