boyumit

Hochiki experience 50% improvement in the usability of SAP Business One in Supply chain / Procurement

For 100 years Hochiki has designed and manufactured innovative life safety solutions that is used around the world to help safeguard buildings and their occupants. Its leading-edge commercial and industrial fire detection and emergency lighting products have acquired global acceptance for high integrity and long-term reliability.

COMPANY NAME

Hochiki Ltd.

WEBSITE

www.hochikieurope.com

INDUSTRY

Manufacturing of Fire Safety Systems

EMPLOYEES

180+

BOYUM SOLUTIONS

B1 Usability Package, B1 Print & Delivery

FEATURED PARTNER

Sapphire Systems

Customer Challenges

- We need to redesign SAP Business One screen to meet our business needs in the engineering department.

- We experienced dirty data across our databases and had to make sure data in SAP was filled out correctly.

- Being able to send documents such as invoices and order acknowledgements directly to our customers and have properly defined emails.

Solution

- Full integration with the SAP platform, transparency and scalability.

- The ability to fill out data automatically with custom and flexible business logic.

- Save the need to hire a consultant to carry out simple customization work.

Results

- Supply chain performance of order input decreased from 16 minutes to 8 minutes as engineer items are correctly entered before added to the main SAP databases.

- Quickly to fix mandatory filed in SAP.

- Create custom for invoicing, order acknowledgement and statements.

- Create new screen for engineering, such as calibration and change requests.

"WE ARE ABLE TO CREATE NEW SCREEN FOR ENGINEERING, SUCH AS CALIBRATION AND CHANGE REQUESTS, WHEREAS BEFORE WE HAD TO ENGAGE A CONSULTANT TO CARRY OUT SUCH WORK"

Stephen Sallows / CTO

HOCHIKI

SAP Business One