boyum it

Company:	**Hypertec Group Inc.**
Website:	**www.hypertec.com**
Industry:	**Technology**
Employees:	**600+**
Partner:	**Forgestik, Canada**
Solutions:	**B1 Print & Delivery**

" *The convenience of Boyum's full integration with SAP, coupled with Forgestik's expertise, has significantly streamlined our workflows and elevated our efficiency.* "

Lailah Noormohamed ,
Senior Information Systems Manager

Technology

Hypertec accelerated invoice generation by 90% & reduced errors with B1 Print & Delivery

Founded in 1984, Hypertec is an award-winning global technology provider offering a wide range of cutting-edge products and services with a strong emphasis on sustainability. Trusted by industry leaders in the cloud, communication, financial services, media and entertainment, healthcare, and public sectors, Hypertec serves clients in over 80 countries worldwide. The company has earned international recognition for its sustainability leadership and innovative manufacturing practices.

Challenges

- Absence of automation for e-invoicing processes. This resulted in a multitude of issues, including frequent errors, extensive time consumption, delays in receiving payments from customers, and overall inefficiency in their operations.

- The Account Receivable team was significantly impacted by these challenges. Handling invoices, Past Due accounts, and Credit Notes manually, which led to errors and inefficiencies.

Solution

- Generating invoices and handling Past Due accounts became smoother and faster, with fewer errors.

- Automated reminders and statements improved how they communicate with customers, leading to better experiences.

- Improved communication through automated invoices, past due and statements has streamlined customer interactions.

Results

- Reduction in errors, better customer interactions & more efficiency.

- Streamlined invoicing processes have remarkably accelerated invoice generation by well over 90%.

- Increase in on-time customer payments which has positively impacted their cash flow and financial management.

Hypertec   **FORGESTIK**   **SAP Business One®**