



## COMPANY NAME

ICI Foods

## EMPLOYEES

50

## WEBSITE

www.icifoods.com

## INDUSTRY

Food Distribution

## BOYUM SOLUTIONS

Produmex WMS

## FEATURED PARTNER

ACUMEN Corporation

## ICI Foods increases the number of orders and visibility into their key metrics with Produmex WMS

ICI Foods is a food and beverage ingredient supplier for customers across the United States. They proudly supply and distribute quality wholesale food and beverage ingredients using eco-friendly and food-safe practices. ICI Foods has over 35 years of experience and partnerships with over 45 of the finest ingredient suppliers.



### Customer Challenges

- Manual or one-off queries & reports, keeping up with increasing volume.
- Lots of manual hours on manual efforts.
- Somewhat limited in growth.



### Solution

- Dashboards are used by our entire company whereas before only skilled SAP users were proficient with queries.
- Automation tools for order processing.



### Results

- Less time searching for mistakes.
- Easy to see late/missed transactions.
- Dashboards track their orders.
- Keeping up with increasing volume.

*"THE BOYUM DASHBOARDS AND OVERALL PRODUCT HAVE SIGNIFICANTLY INCREASED THE VISIBILITY INTO OUR KEY METRICS, AND REALLY MODERNIZED OUR ORDER FLOW PROCESS WHICH IS THE KEY DRIVER TO OUR BUSINESS."*

Wade Harrington / Controller & IT Director

